

Privacy Policy OTSecure GmbH

1 Introduction and general information

The protection of your personal data is important to us, the OTSecure GmbH (hereinafter referred to as 'we', 'us' or 'the company').

This privacy policy informs you about what personal data we collect, how we process it and what rights you have under the General Data Protection Regulation (GDPR).

This privacy policy applies to:

- Our website <https://www.otsecure.biz>
- The provision of our services
- Contact via email, telephone or other means of communication

2 Data controller

Responsible for data processing:

OTSecure GmbH
Moltkestraße 8/1
89077 Ulm
info@otsecure.biz

3 Collection and processing of personal data

We only collect personal data when necessary, either:

- for the use of our website,
- for the provision of our cybersecurity services,
- for legal or contractual fulfilment, or
- based on your consent.

1. Automatic data collection via our website (server log files) When you visit our website, the following data is automatically collected:

- IP address (anonymised)
- Date and time of access
- Pages visited
- Browser type and operating system
- Referrer URL (previously visited page)

Purpose of processing:

- Technical provision of the website
- IT security measures
- Troubleshooting and optimisation

Legal basis: Art. 6 para. 1 lit. f GDPR (legitimate interest in the secure provision of the website).

2. Contact (e.g. by email, telephone or contact form) When you contact us, we store:

- Your name
- Your email address

- Your message

Purpose of processing: Processing your enquiry. Legal basis: Art. 6 para. 1 lit. b GDPR (pre-contractual measures).

3. Online appointment booking via Amelia On our website, we offer the option of booking appointments online via the 'Amelia' plugin (provider: TMS Outsource, Estonia). When you request an appointment, personal data required for the appointment booking is collected, such as:

- Your name
- Your email address
- Your telephone number, if applicable
- Your chosen appointment date

Purpose of processing: Processing your appointment request and appointment booking. Legal basis: Art. 6 (1) lit. b GDPR (pre-contractual measures) or, if consent is given via a checkbox, additionally Art. 6 (1) lit. a GDPR. The booking data is stored on the server of this website and will not be passed on to third parties without your express consent. Further information on data processing by Amelia can be found at: <https://wpamelia.com/privacy-policy/>

4. Collection of data in the context of cybersecurity services In the context of our security analyses and IT services, it may be necessary to process technical data and system information of the customer, including:

- IP addresses, network configurations
- Access data (if necessary and contractually agreed)
- Log files from servers and end devices
- Information about identified security vulnerabilities

Purpose of processing:

- Performing penetration tests and IT security analyses
- Incident response and IT forensics
- Improving the IT security of our customers

Legal basis: Art. 6(1)(b) GDPR (performance of a contract) and Art. 6(1)(f) GDPR (legitimate interest in cybersecurity measures).

4 Transfer of data to third parties

We only disclose data if:

- this is necessary for the performance of a contract,
- we are legally obliged to do so, or
- you have given your consent.

1. External service providers We use external service providers for IT security, hosting and payment processing. These providers are obliged to comply with data protection laws.

2. Data transfer to third countries If data is transferred outside the EU/EEA, we ensure that appropriate safeguards are in place (e.g. EU standard contractual clauses).

5 Data retention period and deletion

We only store personal data for as long as is necessary for the respective purpose. After that, it is securely deleted or anonymised.

6 Your rights as a data subject

You have the following rights under the GDPR:

- Right of access (Art. 15 GDPR)
- Right to rectification (Art. 16 GDPR)
- Right to erasure (Art. 17 GDPR)
- Right to restriction of processing (Art. 18 GDPR)
- Right to object (Art. 21 GDPR)
- Right to withdraw consent (Art. 7(3) GDPR)

Contact for exercising your rights: info@otsecure.de

7 Confidentiality obligations

1. Confidentiality obligation: Both contracting parties undertake not to disclose confidential information of the other party to unauthorised third parties.

2. Duration of the confidentiality obligation: This shall continue for five years after the end of the contractual relationship.

3. Data security measures: We use modern technical and organisational measures to protect your data, including:

- Encryption techniques
- Access controls
- IT security checks

8 Right to lodge a complaint with the data protection authority

If you believe that we are violating data protection regulations, you can contact the competent supervisory authority: "The State Commissioner for Data Protection and Freedom of Information Baden-Württemberg"

9 Changes to this privacy policy

We reserve the right to update this privacy policy. The current version is available at any time at <https://otsecure.biz/otsecure-datenschutz/>.